### **COMMUNITY REINVESTMENT ACT STATEMENT**



#### WRITTEN COMMENTS ON CRA PERFORMANCE

There are no responses to written comments from the public on file for the current year or the previous two calendar years that relate to this banks' performance in meeting the community credit needs.

#### **RESPONSES TO WRITTEN COMMENTS ON CRA PERFORMANCE**

There are no responses to written comments from the public on file for the current year or the previous two calendar years.

#### CRA PERFORMANCE EVALUATION PREPARED BY OCC

See attached Addendum A CRA 2023 Exam

#### NOTICE OF AVAILABILITY OF BANK'S HMDA DISCLOSURE STATEMENT

Piedmont Federal Savings Bank's HMDA Disclosure Statement may be obtained on the Consumer Financial Protection Bureau's (CFPB's) website at <a href="https://www.consumerfinance.gov/hmda">www.consumerfinance.gov/hmda</a>.

The data show geographic distribution of loans and applications; ethnicity, race, sex, age, and income of applicants and borrowers; and information about loan approvals and denials. HMDA data for many other financial institutions are also available online.

BRANCHES: FORSYTH COUNTY, NORTH CAROLINA		Census Tract	Income Level	
201 South Stratford Road Winston-Salem, NC 27103	336-770-1000 Main 336-770-1050 Branch	0022.00	Upper	
633 North Liberty Street Winston-Salem, NC 27101	336-770-1010	0001.00	Upper	
5189 Northern Quarters Drive Winston-Salem, NC 27105	336-770-1020	0028.06	Moderate	
1040 South Park Boulevard Winston-Salem, NC 27127	336-770-1040	0020.02	Low	
2095 Peace Haven Road Winston-Salem, NC 27106	336-770-1060	0026.01	Middle	
505 Pineview Drive Kernersville, NC 27284	336-993-2156	0032.02	Middle	
3701 Clemmons Road Clemmons, NC 27012	336-766-0581	0040.05	Upper	
BRANCHES: GUILFORD COUNTY, NORTH	I CAROLINA			
3870 John Gordon Lane High Point, NC 27265	336-770-1080	0164.06	Middle	
BRANCHES: WAKE COUNTY, NORTH CA	AROLINA			
302 Brooks St. Wake Forest, NC 27587	919-556-5146	0542.24	Moderate	
BRANCHES: WATAUGA COUNTY, NORTH CAROLINA				
1399 Blowing Rock Road Boone, NC 28607	828-264-5244	9206.01	Unknown	
BRANCHES: WILKES COUNTY, NORTH CAROLINA				
200 Wilkesboro Avenue North Wilkesboro, NC 28659	336-667-9211	9606.00	Middle	
<b>LOAN PRODUCTION OFFICE: MECKLENB</b> 8600 Sam Furr Rd Huntersville, NC 28078	URG COUNTY, NORTH CAI	<b>ROLINA</b> 0062.10	Upper	

### **HOURS AT ALL BRANCHES**

Branch Lobby Hours Monday- Friday 9:00 am – 5:00pm

Drive-Thru Hours Monday- Friday 8:30 am – 5:00pm

Saturday-Sunday Closed

#### **BRANCH OPENINGS / CLOSINGS**

The bank has closed and/or acquired branches/loan production offices during the current and previous two calendar years.

The bank closed a Loan Production Office located at 303 Pisgah Church Rd Greensboro, NC 27455 on April 01, 2024 (Census Tract 0127.03, Upper income level)

Merger & Acquisition of Wake Forest Federal Savings Bank located at 302 Brooks Street Wake Forest, NC 27587 on January 2, 2024. The Bank name became Piedmont Federal Savings Bank on January 2, 2024 (Census Tract 0542.24 is located in a Moderate Income Tract.)

#### **BANKING PRODUCTS AND SERVICES**

All services are available at each branch location. (unless stated otherwise)
All savings are insured by the FDIC, a United States Government Agency.
Piedmont Federal Savings Bank is an Equal Housing Lender.

#### LOAN PRODUCTS

Below is a list of the specific types of loan products Piedmont Federal Savings Bank is prepared to extend within its local communities. These products are available at all our branch/loan production offices.

CONSUMER LOANS			
Real Estate Loans – loans secured by real estate individuals for the purchase, construction, rehabilitation or refinance of a one-to-fur unit residential property			
Conventional Fixed Rate Programs (30, 20, 15, 10 Year)	A fixed rate mortgage provides you with the security of a monthly payment that doesn't change. Fixed rate loans are one of the most popular loan options today.		
Conventional Adjustable Rate Programs (5/1 Year and 10/30 Year)	Piedmont Federal offers two adjustable rate mortgage options for those who desire a lower initial rate. An adjustable rate mortgage or ARM, is a home loan with an interest rate that changes periodically, meaning the monthly payments can increase or decrease.		
Construction to Permanent Loans	Want to build your dream home and enjoy peace of mind during the process? Our Construction-To-Permanent Financing may be the best option for you. With only one application, one closing and one loan, you save money.		
9 Month Commitment New Construction Loans	Get peace of mind with loan approval and an interest rate locked for 9 months before you begin construction. Our commitment program locks in your mortgage rate for your permanent financing after the completion of your home		
First-Time Homebuyer Program with low down payments	Piedmont Federal strives to make home ownership as easy and affordable as possible for qualified, credit-approved first-time homebuyers.		
First-Time Affordable Dream Program	Specially designed for borrowers that have received approval for Down Payment Assistance program.		
HAB 100 Special Program with Local Habitat for Humanity	Provides loans to families that are at or above 50% but no more than 80% of AMI based on family size. The applicant and property must be approved through Habitat for Humanity. The mortgage loan is offered at a below the market discounted interest rate.		
Home Equity Line of Credit and Fixed Rate Home Equity Loans	Enjoy the flexibility of using your home equity line for multiple projects or cash needs. This revolving, open-ended loan allows you to borrow the funds, repay and borrow again.		
Investment Property Loans	Purchase or refinance an income-generating property.		
Lot/Land Loans	Financing of raw or developed land.		
Manufactured/Module Loans	Whether a borrower is taking one of the most affordable paths to homeownership, or a more attainable alternative to site-built homes, Piedmont Federal offers options to help a range of clients achieve the dream of homeownership.		
Secured and unsecured loans to individuals for personal, family or household purposes			

Overdraft Protection	Our Fixed-Rate Personal Reserve¹ account offers a competitive fixed rate² and provides peace of mind knowing you are covered when using your debit card or writing checks.  ¹ Subject to credit approval. ² Rates subject to change without notice.		
Personal Line of Credit (Unsecured)	Provides borrowers flexibility by allowing them to borrow, repay and borrow again without reapplying for each advance.		
Personal Loan (Closed-End)	An unsecured loan to consolidate debt, manage big expenses or simplify life at a fixed interest rate and term.		
Savings/Certificate of	Savings/Certificate of Deposit (CD) secured loans are defined as those		
Deposit Secured Loan	secured by savings/CDs on deposit with the Bank.		
<b>BUSINESS LOANS</b>			
Commercial Loans - secured and unsecured loans to proprietorships, partnerships, limited liability companies, limited liability partnerships and corporations, non-profit organizations for small and large concerns.			
Lines of Credit	Loans that allow the business to have future advances up to the predetermined limit with multiple ways to repay.		
Equipment	Lending to help a business purchase equipment for their operations, with the equipment typically used as collateral for the loan.		
Real Estate	A mortgage for a business, used to buy, build or improve commercial properties. These are typically income-producing properties.		
Construction	A short-term loan designed to finance the construction or renovation of a commercial building.		

### **DEPOSIT PRODUCTS**

Piedmont Federal Savings Bank offers a wide range of checking, savings, and investment accounts.

PERSONAL CHECKING ACCOUNTS			
PFBoost	CHECKLESS CHECKING		
PFFree	FREE CHECKING		
PFClassic	TRADITIONAL		
PFPinnacle	RELATIONSHIPS + REWARDS		
SMARTSTART	STUDENT CHECKING		
<b>BUSINESS CHECKING ACCOUNT</b>	NTS		
PFBUSINESS Essentials	BASICS WITH LIMITED ACTIVITY		
PFBUSINESS Connect	MORE ACTIVITY & ONLINE/MOBILE BANKING		
PFBUSINESS Choice	HIGHER BALANCES & ACTIVITY LEVELS		
PFCOMMUNITY	IRS NON-PROFIT ORGANIZATION		
IOLTA Checking	ATTORNEY TRUST ACCOUNTS		
SAVINGS ACCOUNTS			
Statement	SIMPLE SAVINGS ACCOUNT		
Money Market	HIGHER BALANCES CAN EARN HIGHER RATES		
HSA	HEALTH SAVINGS ACCOUNT		
CESA	COVERDELL EDUCATION SAVINGS ACCOUNT		
Youth	YOUTH SAVINGS - PFSTART / PFGO ACCOUNTS		
BUSINESS SAVINGS			
PFBusiness Savings	EARN INTEREST ON EXCESS CASH		

PFBusiness Market	TIERED ACCOUNT EARNING HIGHER INTEREST
CERTIFICATE OF DEPOSIT (CD	'S)
SHORT TERM	3,6,7,9,12 MONTHS
LONG TERM	18,24,30,36,48,60 MONTHS
COMPANION DEPOSIT	Higher interest-bearing savings account that accompanies newly
ACCOUNT	issued Certificates of Deposit (CDs)
RETIREMENT	
TRADITIONAL IRA	TAX DEFERRED UNTIL RETIREMENT
ROTH IRA	TAX-FREE GROWTH & WITHDRAWALS
SEP IRA	SELF-EMPLOYEED OR SMALL BUSINESS
FIXED RATE IRA PRODUCTS	TERMS: 6, 12, 18, 30, 48, 60 MONTHS

#### TREASURY SERVICES

Piedmont Federal offers your business convenient, easy and secure ways to transfer your money. You can manage your accounts, perform transactions that would otherwise have to be processed at a branch, including domestic wire transfers, ACH transfers and check deposits.

Convenient, easy and secure ways to transfer your money.		
ACH Online	Make ACH payments to multiple recipients. Pay or receive funds from individuals, vendors or suppliers.	
Bill Pay	Payments can be sent to any business or person.	
Atlantic Merchant Services	Products, Pricing, Connectivity and Merchant point-of-sale services and support to businesses and non-profits of all types.	
Remote Deposit Capture	Electronically scan your checks and securely transmit deposit data for posting to your accounts.	
Positive Pay/Account Reconciliation	Enjoy peace of mind with fraud protection for checks and ACH.	
Sweep Accounts	Move money between Piedmont Federal checking, investment and line of credit accounts automatically.	
Transfer Funds	Move money between your Piedmont Federal Business accounts from your computer or mobile device with one-time or recurring transfers.	
Wire Transfer	Transfer funds domestically for same day availability of funds.	

### OTHER WAYS TO BANK (Personal/Business)

Your business deserves tools that grow with it. Explore the benefits of banking with Piedmont Federal. Simplify your finances and explore the benefits of banking with Piedmont Federal.

FEATURE SERVICES	
ATMs/Branches	Free transactions from any ATM in the world
Click SWITCH	The Fast, Secure and Free Way to Switch Your Recurring Payments & Direct Deposits
CardValet	The mobile app that lets you control debit card usage and spending on the go

Credit Cards	PERSONAL	Cash Back, Points, Low Intro Rate, Travel, No Annual Fee and Build Credit Card Features	
	BUSINESS	Points, Cash Bac, Low Intro Rate and No Annual Fee Credit Card Features	
Credit Sense	Protect and manage your credit with more while banking online	rcredit scores, credit reports and	
Debit Cards	Use your Piedmont Federal Debit Card for a fast and easy way to make all your everyday purchases in stores, online, or by phone and access virtually any ATM in the world. Use it at restaurants, to pay for groceries, vacations and anywhere you travel. Enjoy completely free transactions from any ATM in the world – Piedmont Federal reimburses the cost of these service fees.		
Digital Wallet	Enjoy the convenience of a digital was Debit Card on your mobile device	allet using your Piedmont Federal	
eStatements	eStatements are a feature of Piedmont Federal's Online Banking service that provides you 24-hour access to view your statements. eStatements are available for the following account types: Checking, Statement Savings, Money Market, Mortgages and Prime Equity Lines.		
Gift Cards	The Piedmont Federal VISA Gift Card is perfect for everyone on your list and for every occasion!		
Make\$ents	Debit card transactions rounded up	to assist in saving	
Mobile Banking	Piedmont Federal offers 24-hour access to your accounts straight from your mobile devices. Free, secure, and easy to use.		
Mobile Deposits	Save time and a trip to the bank with Piedmont Federal Mobile Deposit! Simply use your smartphone's camera to snap a picture of the front and back of your check, then submit the images electronically into the Piedmont Federal Mobile App. What is required: Piedmont Federal checking, savings or money market account. Enrollment in Online Banking. Download the Piedmont Federal Mobile App.		
Notifi	Stay informed and secure with Notifi. Choose which alerts you want to receive on your accounts and how you prefer to receive them. Whether you select email or text on your mobile device, tablet or computer, Notifi communicates your account activity so you can track what's happening right away.		
Online Banking	Piedmont Federal's online banking offers the convenience of 24-hour financial services from anywhere in the world.		
Online Bill Pay	Piedmont Federal's Bill Pay is a free online service for our customers*. It is a fast, safe, and convenient tool to help you manage your bills. Payments can be sent to any business or person. You are in control of when payments are sent and you choose the date and amount of payments. If you prefer, you can set up recurring payments.		
ReceiptTrack	Track Spending, Unlock Insights. Introducing ReceipTrak: our new solution to track your physical and digital receipts.		
Safe Deposit Boxes	Safe deposit boxes provide a safe place to store valuable documents and other items for added security away from your home. Piedmont		

	Federal offers boxes in various sizes and the rental fees are based on the size of the box. Excludes the 633 North Liberty Street branch
Telebanking	Call anytime – 24 hours a day, 7 days a week. Transfer funds between accounts. Make loan payments from your savings or checking accounts. Review your savings or checking account balances. Get savings and CD rates. Obtain information on loan rates. Review previous 5 transactions. Review previous 5 deposits. Review previous 5 withdrawals. Check overdraft account balance. Check available credit on Home Equity Line.
Transfer Funds	Move your money to where you need it when you need it. Between your Piedmont Federal accounts: Set up One Time or Recurring transfers. Funds are available immediately once a transfer has been posted to your account (initiated before the cutoff time). Transfer money on your mobile device.
uChoose Rewards Program	The uChoose Rewards Program is an easy way to earn rewards by using your Piedmont Federal Debit Card for all your purchases.
Zelle	Zelle is a simple way to send money to family, friends and people you know and trust - included in your online and mobile banking experience.

### **FEE SCHEDULES**

Consumer Products and Services Fee Schedule	Attached Addendum "B"
Business Products and Services Fee Schedule	Attached Addendum "C"

#### **FACILITY BASED ASSESSMENT AREA**

Piedmont Federal Savings Bank has established four CRA assessment areas. Piedmont Federal also accepts loan requests from all counties in the state of North Carolina.

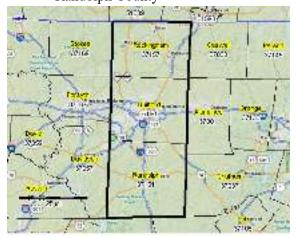
The first assessment area consists of the Winston-Salem, North Carolina, MSA (# 49180) and includes the following counties:

Forsyth County
Davidson County
Davie County
Stokes County
Yadkin County

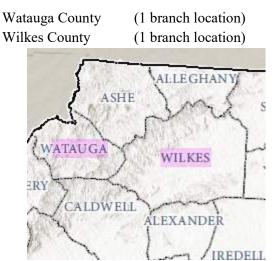


The second assessment area consists of the Greensboro-High Point, North Carolina MSA (#24660) and includes the following counties:

Guilford County (1 branch location) Rockingham County Randolph County



The third assessment area consists of the following non-MSA counties:

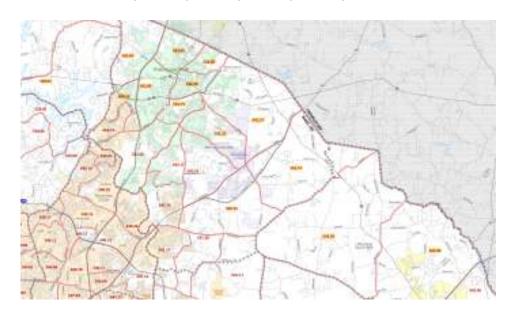


The fourth assessment area consists of a portion of Wake County and all of Franklin County (#39580) primarily serves Wake Forest and Rolesville in Wake County, and Youngsville, Franklinton and Louisburg in Franklin County.

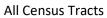
Wake County (1 branch location) Franklin County

### **Wake County**

539.01, 539.02,542.03, 542.04, 542.06, 542.12, 542.14, 542.15, 542.19, 542.21, 542.22, 542.23, 542.24, 543.03, 543.04



### Franklin County





### LOANS TO DEPOSIT RATIO

The loan to deposit ratio is used to assess a bank's liquidity by comparing a bank's total loans to its total deposits for the same period.

(\$ in 000s; from Cal	l Report)		
Date	Total Loans	Deposits	Loans to Deposit Ratio
03/31/2020	516,796	642,258	80.5%
06/30/2020	552,900	656,618	84.2%
09/30/2020	566,821	665,596	85.2%
12/31/2020	563,075	681,434	82.6%
03/31/2021	574,928	697,209	82.5%
06/30/2021	584,931	712,422	82.1%
09/30/2021	589,286	719,480	81.9%
12/31/2021	614,658	718,031	85.6%
03/31/2022	654,646	764,322	85.7%
06/30/2022	674,094	770,665	87.5%
09/30/2022	681,318	790,480	86.2%
12/31/2022	697,747	793,733	87.9%
03/31/2023	696,786	805,205	86.5%
06/30/2023	693,408	812,968	85.3%
09/30/2023	692,885	813,354	85.2%
12/31/2023	697,149	823,936	84.6%
03/31/2024	769,422	926,750	83.0%
06/30/2024	780,992	941,972	82.9%
09/30/2024	798,390	937,700	85.1%
12/31/2024	822,184	936,474	87.8%

## Overview of CRA Program Community Commitment and CRA Program

Our CRA mission is to strengthen and enrich the communities we serve by providing equitable access to financial services and resources. Through proactive community engagement, strategic partnerships and personalized programs, we aim to support affordable housing, small business development, and economic growth ensuring that all individuals and neighborhoods can thrive and prosper. We are committed to fostering inclusive financial opportunities and contributing to the overall well-being of our communities.

"Piedmont Federal Savings Bank is a well-capitalized, mutual institution that: Promotes financial success for our clients through affordable home loans and safe, secure savings delivered with extraordinary client service; Partners with employees to advance a positive work environment to achieve individual and corporate success; Nurtures a better quality of life for our communities."

#### The 'Mutual Benefit'

Piedmont Federal Savings Bank is a mutual savings bank and is FDIC-insured. As a mutual, Piedmont Federal Savings Bank is accountable to our client's, employees and communities.

In accordance with this mission, the Bank's CRA philosophy embodies the following principles:

- We will make all loans, investments and donations in accordance with safe and sound banking practices.
- At Piedmont Federal, our goal is to be the financial institution of choice in the communities we serve. Our purpose is simple **We Open Doors for You**. We open doors for you, whether you are purchasing a home, building savings or financing equipment for your business.
- We open doors for our communities to be better places to live. The foundation of this Purpose is our Values, which guide how we do business and are also our competitive advantage.
- We strive to be competitive with our loan products, services, and the interest rates we offer, hopefully developing a long-term relationship with the clients we serve.

It's important for Teammates to understand the Community Reinvestment Act (CRA) because it helps ensure that our organization is fulfilling its obligations to provide fair and equitable access to credit in the communities it serves. Knowledge of the CRA can guide teammates in:

- Compliance: Ensuring that our Bank meets regulatory requirements and avoids potential penalties
- Ethical Practices: Promoting fair lending practices and contributing to the economic development of underserved areas.
- Client Service: Enhancing relationships with clients by understanding and addressing their needs in line with CRA objectives.
- Reputation Management: Supporting the Bank's reputation and fostering trust within the community.

The Bank's CRA Program is governed by the CRA Policy that is reviewed and approved annually by the CRA Committee and Board of Directors. The CRA Regulation contains an option for banks to have a strategic plan. This allows Piedmont Federal Bank to develop a plan, with community input, that details how the Bank proposes to meet its CRA obligation. Piedmont Federal Bank has implemented a three-year strategic plan period of January 1, 2025 – December 31, 2027 to be assessed and updated annually. The CRA Officer

and CRA Committee are tasked with overseeing the CRA Program and Strategic Plan. The Committee meets quarterly at a minimum.

### INTERMEDIATE SMALL BANK

### **PUBLIC DISCLOSURE**

May 30, 2023

# COMMUNITY REINVESTMENT ACT PERFORMANCE EVALUATION

Piedmont Federal Savings Bank Charter Number 700007

201 South Stratford Road Winston Salem, NC 27103

Office of the Comptroller of the Currency

101 South Tryon Street., Suite 400 Charlotte, NC 28280

NOTE: This document is an evaluation of this institution's record of meeting the credit needs of its entire community, including low- and moderate-income neighborhoods, consistent with safe and sound operation of the institution. This evaluation is not, and should not be construed as, an assessment of the financial condition of this institution. The rating assigned to this institution does not represent an analysis, conclusion, or opinion of the federal financial supervisory agency concerning the safety and soundness of this financial institution.

### **Table of Contents**

Overall CRA Rating	2
Description of Institution	3
Scope of the Evaluation	4
Discriminatory or Other Illegal Credit Practices Review	6
State Rating	7
State of North Carolina	7
Community Development Test	20
Appendix A: Scope of Examination	A-1
Appendix B: Summary of State Rating	B-1
Appendix C: Definitions and Common Abbreviations	C-1
Appendix D: Tables of Performance Data	D-1

### **Overall CRA Rating**

Institution's CRA Rating: This institution is rated Satisfactory.

The lending test is rated: Satisfactory.

The community development test is rated: Satisfactory.

The major factors that support this rating include:

- The Lending Test rating is based on Piedmont Federal Savings Bank's (Piedmont Federal or the bank) performance in the state of North Carolina.
- The bank's loan-to-deposit (LTD) ratio is reasonable given its size, financial condition, and the credit needs in its assessment areas (AAs).
- A substantial majority of the bank's loans were originated or purchased inside its AAs.
- The bank exhibits reasonable geographic distribution of loans in the AAs.
- The bank exhibits reasonable distribution of loans to individuals of different income levels.
- The Community Development (CD) Test rating is based on the bank's responsiveness to the CD needs of its AAs.
- The bank exhibits adequate responsiveness to CD needs in the AAs through CD loans, qualified investments, grants and donations, and CD services.

#### Loan-to-Deposit Ratio

Considering the bank's size, financial condition, and credit needs of the AAs, the LTD ratio is reasonable.

The LTD ratio is calculated on a bank-wide basis including the quarters as of March 31, 2020, through December 31, 2022. The bank's average quarterly LTD ratio for the twelve consecutive quarters since the previous Community Reinvestment Act (CRA) evaluation is 84.22 percent. This is above the average quarterly LTD ratio of 74.41 percent for similar asset-sized institutions in North Carolina and South Carolina. The bank's quarterly LTD ratio has ranged from a high of 87.63 percent to a low of 80.47 percent, over the last twelve quarters. The quarterly LTD for similar asset-sized banks ranged from a high of 99.15 percent, to a low of 57.41 percent over the same period.

### **Lending in Assessment Area**

A substantial majority of the bank's loans are inside its AAs.

The bank originated and purchased 92.2 percent of its total loans inside the AAs during the evaluation period. This analysis is performed at the bank, rather than the AA, level. The percentage of lending inside the AAs had a positive impact on the OCC's analysis of geographic distribution of loans.

The table below illustrates the number and dollar volume of home mortgage loans the bank originated inside and outside of its AAs.

Lending Inside and Outside of the Assessment Area										
	Number of Loans				Dollar Amount of Loans \$(000s)					
Loan Category	Inside		Outside		Total	Inside		Outside		Total
	#	%	#	%	#	\$	%	\$	%	\$(000s)
Home Mortgage		•				•				
2020	513	96.1	21	3.9	534	101,785	95.8	4,412	4.2	106,198
2021	511	91.9	45	8.1	556	109,567	87.5	15,667	12.5	125,234
2022	316	86.8	48	13.2	364	71,425	79.4	18,567	20.6	89,992
Total	1,340	92.2	114	7.8	1,454	282,777	88.0	38,647	12.0	321,424
Source: Bank Data						•		ı		

Due to rounding, totals may not equal 100.0%

### **Description of Institution**

Piedmont Federal is a \$1.15 billion federally chartered mutual savings association headquartered in Winston-Salem, North Carolina. It is wholly owned by Piedmont Financial Holding Company (PFHC), a single-tier mutual holding company formed on September 15, 2022. The holding company structure was established to enable the bank corporate flexibility with respect to both subsidiaries and bank acquisitions. The bank operates 10 full-service branches in Forsyth, Watauga, Wilkes, and Guilford Counties in North Carolina. All branch locations maintain the same operating hours. Of the 10 branch locations, the bank has one branch in a low-income census tract and one branch in moderate-income census tract. The branch located at 16 W Third Street in downtown Winston Salem was moved during the review period within the city to 633 N. Liberty Street and remained in the same census tract. There were no other openings or closures of bank branches during the evaluation period. Piedmont Federal does not operate automated teller machines (ATMs). In lieu of ATMs, the bank reimburses all fees associated with customer use of third-party ATMs.

Piedmont Federal offers a full range of home mortgage loan and deposit products. All checking, savings, and loan products are available at every branch location. As a portfolio lender, it does not originate home mortgage loans for sale on the secondary market. The bank offers online and mobile banking services to both businesses and consumers. The website provides detailed information about products and services for consumers and businesses. In addition to traditional loan products, the bank has an Affordable First Time Home Buyer Product that features a below market interest rate and no origination fees. Originations from this program are included in the HMDA data analyzed below.

The bank has historically operated as a traditional thrift, with a majority of the loan portfolio comprised of one-to-four family residential mortgages; however, the Board elected to become a covered savings association (CSA) in January 2020 and initiated increased commercial lending at that time. While commercial loan balances have grown during the evaluation period, Piedmont Federal continues to operate primarily as a traditional thrift. As of December 31, 2022, home mortgage loans totaled \$508.2 million

and represented 72.8 percent of total loans. Tier 1 capital totaled \$238 million and represented 20.5 percent of total assets.

Management and the Board have designated the Winston Salem, North Carolina metropolitan statistical area (MSA), the Greensboro-High Point, North Carolina MSA and the Non-MSA counties of Wilkes and Watauga in North Carolina as the bank's AAs. There were no legal, financial, or other factors that impeded the bank's ability to help meet the credit needs in its AAs during the evaluation period. Piedmont Federal's rating at the preceding CRA Examination dated December 31, 2019, was "Satisfactory."

Table 1: Distribution of Loan Portfolio*								
Type of Loan	Balance Outstanding (\$000s)	% of Total Loans						
1-4 Family Residential Real Estate	521,205	74.50						
Non-Farm/Non-Residential Real Estate	130,144	18.60						
Multi-family Residential Real Estate	19,755	2.82						
Commercial and Industrial	18,928	2.71						
Construction & Land Development	9,414	1.35						
Loans to Individuals	138	0.02						
Total Gross Loans	699,584	100.00						

<sup>\*</sup>Source: Schedule RC-C Part 1-Loans and Leases as reported in the Consolidated Report of Condition and Income as of December 31, 2022

### **Scope of the Evaluation**

### **Evaluation Period/Products Evaluated**

This performance evaluation (PE) assesses the bank's performance under the Intermediate Small Bank procedures, which includes a Lending Test and CD Test. The Lending Test evaluates the institution's record of meeting the credit needs of its AAs through its lending activities. The CD Test evaluates the institution's responsiveness to CD needs in its AAs through CD lending, services, and qualified investments. The evaluation period under the Lending Test and the CD Test covers the institution's performance from January 1, 2020, through December 31, 2022. For this evaluation, we analyzed home mortgage loans the bank reported under the Home Mortgage Disclosure Act (HMDA). Given the timing of this examination, peer lending data was not available for comparison for 2022 performance.

#### **Selection of Areas for Full-Scope Review**

In each state where the bank has an office, one or more of AAs within that state was selected for a full-scope review. For purposes of this evaluation, bank delineated assessment areas located within the same metropolitan statistical area (MSA), multistate metropolitan statistical area (MMSA), or combined statistical area (CSA) are combined and evaluated as a single AA. Similarly, bank delineated non-MSA AAs within the same state are combined and evaluated as a single area. These combined AAs may be evaluated as full- or limited-scope. Refer to the "Scope" section under each State Rating for details regarding how full-scope AAs were selected. Refer to appendix A, Scope of Examination, for a list of full- and limited-scope AAs.

### **Ratings**

The bank's overall rating is based on the state rating.

The state rating is based on performance in the three AAs in the state, which included full-scope reviews of the Winston-Salem MSA AA, Greensboro-High Point MSA AA, and the NC Non-MSA AA. No limited-scope reviews were performed.

The state rating is based on performance in all bank AAs. Refer to the "Scope" section under each State Rating section for details regarding how the areas were weighted in arriving at the respective ratings.

### **Discriminatory or Other Illegal Credit Practices Review**

Pursuant to 12 CFR 25.28(c) in determining a national bank's or federal savings association's (collectively, bank) CRA rating, the OCC considers evidence of discriminatory or other illegal credit practices in any geography by the bank, or in any AA by an affiliate whose loans have been considered as part of the bank's lending performance. As part of this evaluation process, the OCC consults with other federal agencies with responsibility for compliance with the relevant laws and regulations, including the U.S. Department of Justice, the U.S. Department of Housing and Urban Development, and the Consumer Financial Protection Bureau, as applicable.

The OCC has not identified that this institution has engaged in discriminatory or other illegal credit practices that require consideration in this evaluation.

The OCC will consider any information that this institution engaged in discriminatory or other illegal credit practices, identified by, or provided to the OCC before the end of the institution's next performance evaluation in that subsequent evaluation, even if the information concerns activities that occurred during the evaluation period addressed in this performance evaluation.

### **State Rating**

### State of North Carolina

CRA rating for the State of North Carolina: Satisfactory

The Lending Test is rated: Satisfactory

The Community Development Test is rated: Satisfactory

The major factors that support this rating include:

- The bank exhibits reasonable geographic distribution of loans in the state.
- The bank exhibits reasonable distribution of loans to borrowers of different income levels.
- CD activities, including CD loans, qualified investments, and CD services, reflect adequate responsiveness to the CD needs of the bank's AA.

### **Description of Institution's Operations in North Carolina**

Piedmont Federal has identified three AAs in the state of North Carolina including the Winston-Salem, NC MSA, Greensboro-High Point, NC MSA, and the NC Non-MSA. Piedmont Federal operates 10 full-service branches in the state of North Carolina, with one branch in a low-income census tract (CT), one located in a moderate-income CT, four located in middle-income CTs, three in upper-income CTs, and one located in an unknown-income designated CT. The AAs do not arbitrarily exclude any low- or moderate-income areas.

The Winston-Salem, NC MSA AA includes the counties of Forsyth, Davidson, Davie, Stokes, and Yadkin. The Greensboro-High Point, NC MSA consists of Guilford, Rockingham, and Randolph Counties. The NC Non-MSA AA includes the counites of Watauga and Wilkes. Please refer to the Description of the Institution section for more details. There are no distressed or underserved CTs within the AAs.

### Winston-Salem, NC MSA AA

Table A – Demographic Information of the Assessment Area										
Assessment A	Assessment Area: Piedmont FSB Winston Salem 2020-2021									
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #				
Geographies (Census Tracts)	150	10.7	18.7	39.3	30.0	1.3				
Population by Geography	651,630	7.7	20.3	40.8	30.6	0.6				
Housing Units by Geography	289,934	7.7	20.8	41.5	29.7	0.3				
Owner-Occupied Units by Geography	174,068	3.3	15.8	44.9	35.9	0.0				
Occupied Rental Units by Geography	83,588	16.0	28.9	34.5	19.7	0.8				
Vacant Units by Geography	32,278	9.5	27.1	41.3	21.7	0.4				
Businesses by Geography	46,615	6.0	17.1	37.9	38.4	0.6				
Farms by Geography	1,696	1.8	15.3	48.3	34.3	0.3				
Family Distribution by Income Level	170,293	22.4	17.6	19.0	41.1	0.0				
Household Distribution by Income Level	257,656	23.6	16.7	17.1	42.6	0.0				
Median Family Income MSA - 49180 Winston-Salem, NC MSA		\$56,536	Median Housi	ng Value		\$145,961				
Median Gross Rent						\$704				
Families Below Poverty Level						13.2%				

Source: 2015 ACS and 2020 D&B Data

Due to rounding, totals may not equal 100.0%
(\*) The NA category consists of geographies that have not been assigned an income classification.

Table A – Demographic Information of the Assessment Area										
Assessment	Assessment Area: Piedmont FSB Winston Salem 2022									
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #				
Geographies (Census Tracts)	169	8.9	17.8	49.7	23.7	0.0				
Population by Geography	675,966	6.4	17.6	50.1	25.9	0.0				
Housing Units by Geography	300,968	6.2	18.3	51.2	24.3	0.0				
Owner-Occupied Units by Geography	181,699	2.9	13.7	54.1	29.2	0.0				
Occupied Rental Units by Geography	85,904	12.3	26.1	44.9	16.7	0.0				
Vacant Units by Geography	33,365	8.5	23.1	51.3	17.0	0.0				
Businesses by Geography	66,034	5.4	17.0	44.3	33.4	0.0				
Farms by Geography	2,283	2.5	13.3	57.9	26.4	0.0				
Family Distribution by Income Level	174,706	21.7	17.3	20.3	40.8	0.0				
Household Distribution by Income Level	267,603	23.7	16.7	17.5	42.2	0.0				
Median Family Income MSA - 49180 Winston-Salem, NC MSA		\$66,563	Median Housin	ng Value		\$161,417				
	•		Median Gross	Rent		\$801				
Families Below Poverty Level						11.0%				

Source: 2020 U.S. Census and 2022 D&B Data Due to rounding, totals may not equal 100.0%

Based on the 2015 and 2020 American Community Survey (ACS) U.S. Census data, the Winston-Salem, NC MSA consisted of 150 CTs during 2020-2021, and 169 CTs during 2022. In 2020-2021, low- and moderate-income (LMI) CTs represented 10.7 percent and 18.7 percent, respectively of the total. In 2022, LMI CTs represented 8.9 percent and 17.8 percent, respectively. The total population in the MSA increased from 651,630 to 675,966. The percentage of the population living in LMI CTs was approximately 28 percent during 2020-2021, and 24 percent in 2022. The bank operates seven branches in the MSA with one located in a low-income CT and one located in a moderate-income CT.

Piedmont Federal faces strong competition in the Winston-Salem, NC MSA. As of June 30, 2022, there were \$21.2 billion in deposits held among 27 financial institutions with 134 offices located in the MSA. The bank ranked 10<sup>th</sup> in the MSA and had a deposit market share of 3.23 percent. The primary competitors were large national and regional banks. The top three competitors in the MSA holding 52.54 percent of the total deposit market share are Truist Bank, Truliant, and Wells Fargo. The Winston-Salem, NC MSA AA accounted for 89 percent of Piedmont Federal's total deposits.

An analysis of 2021 HMDA peer mortgage data in the AA further demonstrates the strong level of competition faced by the bank. The bank originated 388 home mortgage loans in the Winston-Salem, NC MSA in 2021. The bank ranked 19<sup>th</sup> in the MSA for loan originations for a market share of 1.19 percent. During the same period, an average of 514 other lending institutions originated or purchased a total of 32,715 home mortgage loans within the same AA. The top three competitors in the MSA originated 22.09 percent of the home mortgage loans in the MSA, totaling 7,227 loans. The top three competitors are Rocket Mortgage, State Employee's Credit Union, and Fairway Independent Mortgage Corporation.

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

### **Employment and Economic Factors**

The primary industries in the Winston-Salem, NC MSA are manufacturing, health care and social assistance, and retail trade. According to the North Carolina Department of Commerce, leading employers in the MSA are Atrium Health Wake Forest Baptist, Novant Health, Ashley Furniture Industries, and local county school districts.

According to the December 2022 U.S. Bureau of Labor Statistics, the Winston-Salem, NC MSA unemployment rates for 2020, 2021, and 2022, were 5.5 percent, 3.2 percent, and 3.2 percent, respectively. The MSA's unemployment rate compared favorably against the national and state unemployment rates during 2020, 2021, and 2022. The U.S. national unemployment rates were 6.7 percent, 3.9 percent, and of 3.5 percent, respectively. The state of North Carolina unemployment rate were 5.6 percent, 3.3 percent, and 3.2 percent, respectively.

### Housing

The 2020 ACS U.S. Census data reported single family homes make up most of the housing units in the MSA, with 76.8 percent of the homes consisting of one-unit, detached dwellings. Total rental occupied units are 28.6 percent, and multifamily units accounted for 13.4 percent of the housing units in the MSA. The median housing value in the MSA was \$161,417 for the 2022 evaluation period and the median gross rent was \$801 per month. Based on the 2015 ACS U.S. Census data, single family units and multifamily units represented 76.4 percent and 13.1 percent of the housing units, respectively, in the MSA for the 2020 and 2021 evaluation period was \$145,961 and the median gross rent was \$704 per month.

Homeownership in LMI geographies may be difficult due to high median housing prices compared to median family income. According to the 2020 U.S. Census, the median family income for the MSA was \$66,563, which would result in a low-income household annual income below \$33,282, and moderate-income household annual income between \$33,282 and \$53,250. The 2015 ACS U.S. Census reported the median family income for the MSA was \$56,536, which would result in a low-income household annual income below \$28,268, and moderate-income household annual income between \$28,268 and \$45,229. Additionally, 11.0 percent of households are below the poverty level. These income levels may make it difficult to afford housing at the median housing value in the AA for LMI borrowers.

### **Community Contacts**

The OCC made a community contact in the MSA during the evaluation period, which included a nonprofit agency focused on community services in LMI areas. In addition, we reviewed the county consolidated plan. The community contact indicated that the following are identified needs within the bank's AA.

- Preserve and expand the supply of affordable housing
- Financing to owners of multifamily building due to the lack of affordable rental properties
- Improve energy efficiency
- Programs that prevent and assist those experiencing homelessness
- Increase services to build self-sufficiency and sustainability
- Training and technical assistance to small businesses
- Lending and investment products for nonprofit organizations
- Serve on boards, committees, and other volunteer opportunities

### **Greensboro-High Point, NC MSA AA**

Table A – Demographic Information of the Assessment Area								
Assessment	Area: Piedr	nont FSB G	Greensboro 202	20-2021				
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #		
Geographies (Census Tracts)	168	6.5	26.2	38.7	28.0	0.6		
Population by Geography	741,433	5.7	23.3	42.8	28.1	0.0		
Housing Units by Geography	326,899	5.7	23.7	42.9	27.6	0.0		
Owner-Occupied Units by Geography	184,429	2.7	17.2	45.8	34.3	0.0		
Occupied Rental Units by Geography	107,201	10.2	32.7	38.2	18.8	0.0		
Vacant Units by Geography	35,269	8.2	30.5	42.1	19.2	0.0		
Businesses by Geography	66,223	4.1	21.6	36.2	37.9	0.2		
Farms by Geography	2,006	1.7	13.7	51.8	32.7	0.0		
Family Distribution by Income Level	189,747	21.7	18.3	18.4	41.7	0.0		
Household Distribution by Income Level	291,630	23.4	16.6	17.4	42.6	0.0		
Median Family Income MSA - 24660 Greensboro-High Point, NC MSA		\$55,218	Median Housi	ng Value		\$145,143		
Median Gross Rent						\$747		
Families Below Poverty Level						13.3%		

Source: 2015 ACS and 2020 D&B Data

Due to rounding, totals may not equal 100.0% (\*) The NA category consists of geographies that have not been assigned an income classification.

Table A – Demographic Information of the Assessment Area									
Assessment Area: Piedmont FSB Greensboro 2022									
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #			
Geographies (Census Tracts)	182	9.3	24.2	36.8	28.0	1.6			
Population by Geography	776,566	7.8	21.5	40.4	29.5	0.8			
Housing Units by Geography	336,980	8.2	22.1	41.1	27.8	0.8			
Owner-Occupied Units by Geography	191,183	3.7	17.2	44.0	34.7	0.3			
Occupied Rental Units by Geography	112,373	14.9	28.4	36.7	18.6	1.5			
Vacant Units by Geography	33,424	11.8	29.0	39.4	18.8	0.9			
Businesses by Geography	95,573	8.6	18.4	36.0	36.4	0.6			
Farms by Geography	2,632	3.9	13.6	48.7	33.6	0.2			
Family Distribution by Income Level	194,671	21.9	18.0	19.0	41.1	0.0			
Household Distribution by Income Level	303,556	23.6	16.7	17.5	42.2	0.0			
Median Family Income MSA - 24660 Greensboro-High Point, NC MSA		\$65,831	Median Housi	ng Value		\$156,645			
			Median Gross	Rent	_	\$849			
			Families Belov	w Poverty Lev	vel	11.6%			

Source: 2020 U.S. Census and 2022 D&B Data Due to rounding, totals may not equal 100.0%

Based on 2015 and 2020 ACS U.S. Census data, the Greensboro-High Point, NC MSA consisted of 168 CTs during 2020-2021, and 182 CTs for 2022. For 2020-2021, low- and moderate-income CTs represented 6.6 percent and 26.2 percent, respectively of the total. In 2022, low- and moderate-income CTs represented 9.3 percent and 24.2 percent, respectively. The total population of the MSA from 2020-2021, was 741,433 and for 2022, the total population was 776,566. During the evaluation period, approximately 29 percent of the population lived in LMI CTs.

Piedmont Federal faces strong competition in the Greensboro-High Point, NC MSA. As of June 30, 2022, there were \$19.2 billion in deposits held among 31 lenders with 150 offices located in the MSA. The bank ranked 28<sup>th</sup> in the MSA and held 0.10 percent of the deposit market share. The primary competitors were large national and regional banks. The top three competitors in the MSA with 53.14 percent of the total deposit market share are Truist Bank, Wells Fargo, and Bank of America. The Greensboro-High Point, NC MSA accounted for 2.4 percent of Piedmont Federal's total deposits.

An analysis of 2021 HMDA peer mortgage data in the MSA further demonstrates the strong level of competition faced by the bank. The bank originated 61 home mortgage loans in the Greensboro-High Point, NC MSA in 2021. The bank ranked 91<sup>st</sup> amongst peers and held a market share of 0.18 percent. During the same period, 532 other lending institutions originated or purchased a total of 34,585 home mortgage loans within the same MSA. The top three competitors holding 23.26 percent of the home mortgage loans in the MSA are State Employee's Credit Union, Rocket Mortgage, and Wells Fargo.

<sup>(\*)</sup> The NA category consists of geographies that have not been assigned an income classification.

### **Employment and Economic Factors**

The primary industries in the MSA included education and health services, manufacturing, and professional and business services. According to Moody's Analytics, the top three employers in the MSA are Cone Health, Ralph Lauren Corporation, and High Point regional Hospital.

According to the December 2022 U.S. Bureau of Labor Statistics, the Greensboro-High Point, NC MSA unemployment rates for 2020, 2021, and 2022, were 6.2 percent, 3.7 percent, and 3.6 percent, respectively. Compared to the U.S. national unemployment rates of 6.7 percent, 3.9 percent, and of 3.5 percent, respectively, the MSA compared favorably. The state of North Carolina unemployment rates were 5.6 percent, 3.3 percent, and 3.2 percent, respectively.

### Housing

The 2020 U.S. Census data reported single family homes make up most of the housing units in the MSA, with 74.16 percent of the homes consisting of one-unit, detached dwellings. Total rental occupied units are 33.35 percent, and multi-family units accounted for 17.40 percent of total housing units. The median housing value in the MSA was \$156,645 for the 2022 evaluation period and the median gross rent was \$849 per month. Based on the 2015 ACS U.S. Census data, single-family 1-4 units and multi-family units represented 74.3 percent and 17.6 percent of the housing units, respectively, in the MSA for the 2020 and 2021 evaluation period. The median housing value in the MSA was \$145,143 and the median gross rent was \$747 per month according to the 2015 ACS U.S. Census data.

Homeownership in LMI geographies may be difficult due to high median housing prices compared to median family income. According to the 2020 U.S. Census, the median family income for the MSA was \$65,831, which would result in a low-income household annual income below \$32,916, and moderate-income household annual income between \$32,916 and \$52,664. The 2015 ACS U.S. Census reported the median family income for the MSA was \$55,218, which would result in a low-income household annual income below \$27,609, and moderate-income household annual income between \$27,609 and \$44,174. Additionally, 11.6 percent of households fall below the poverty level. These income levels may make it difficult to afford housing at the median housing value in the MSA for LMI borrowers.

### **Community Contacts**

The OCC made a community contact in the AA during the evaluation period, which included a regional development nonprofit organization focused on economic development in LMI areas. The community contact indicated that the following are identified needs within the AA.

- Small loans to small businesses particularly to start-up businesses
- Financial expertise and support to various non-profits
- Invest in supporting economic development projects in the area

### NC Non-MSA AA

Table A – Demographic Information of the Assessment Area								
Assessmen	t Area: Pied	lmont FSB 1	Non MSA 202	0-2021				
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #		
Geographies (Census Tracts)	27	0.0	11.1	51.9	37.0	0.0		
Population by Geography	121,186	0.0	7.6	62.1	30.3	0.0		
Housing Units by Geography	65,754	0.0	6.6	53.5	39.9	0.0		
Owner-Occupied Units by Geography	31,955	0.0	6.7	63.3	30.0	0.0		
Occupied Rental Units by Geography	15,463	0.0	9.5	54.4	36.1	0.0		
Vacant Units by Geography	18,336	0.0	3.8	35.8	60.5	0.0		
Businesses by Geography	8,653	0.0	11.0	50.2	38.8	0.0		
Farms by Geography	429	0.0	4.2	61.5	34.3	0.0		
Family Distribution by Income Level	29,541	21.6	17.3	19.3	41.8	0.0		
Household Distribution by Income Level	47,418	30.2	14.4	16.1	39.3	0.0		
Median Family Income Non-MSAs - NC	\$47,217	Median Housing Value			\$181,045			
Median Gross Rent						\$730		
Families Below Poverty Level						15.2%		

Source: 2015 ACS and 2020 D&B Data
Due to rounding, totals may not equal 100.0%
(\*) The NA category consists of geographies that have not been assigned an income classification.

Table A – Demographic Information of the Assessment Area								
Assessm	ent Area: P	iedmont FS	B Non MSA 2	022				
Demographic Characteristics	#	Low % of #	Moderate % of #	Middle % of #	Upper % of #	NA* % of #		
Geographies (Census Tracts)	31	0.0	3.2	58.1	35.5	3.2		
Population by Geography	120,055	0.0	3.0	55.7	37.0	4.3		
Housing Units by Geography	67,729	0.0	2.6	50.8	42.2	4.3		
Owner-Occupied Units by Geography	34,994	0.0	2.9	63.4	31.9	1.8		
Occupied Rental Units by Geography	15,361	0.0	4.0	44.5	38.5	13.0		
Vacant Units by Geography	17,374	0.0	0.9	31.1	66.2	1.7		
Businesses by Geography	11,556	0.0	3.4	42.6	42.6	11.4		
Farms by Geography	548	0.0	1.3	59.3	34.9	4.6		
Family Distribution by Income Level	30,381	18.0	17.0	20.8	44.2	0.0		
Household Distribution by Income Level	50,355	25.2	15.6	16.3	42.9	0.0		
Median Family Income Non-MSAs - NC		\$57,962	Median Housing Value			\$204,429		
Median Gross Rent						\$808		
Families Below Poverty Level						10.9%		

Source: 2020 U.S. Census and 2022 D&B Data

Due to rounding, totals may not equal 100.0%

(\*) The NA category consists of geographies that have not been assigned an income classification.

Based on 2015 and 2020 ACS U.S. Census data, the NC Non-MSA AA consisted of 27 CTs during 2020-2021 and 31 CTs for 2022. There are no low-income CTs in the AA. For 2020-2021, moderate-income CTs represented 11.1 percent and in 2022 moderate-income CTs represented 3.2 percent of CTs. The total population of the AA from 2020-2021 was 121,186 and for 2022 the total population was 120,055. The percentage of the population living in moderate-income CTs was approximately 7.6 percent during 2020-2021 and 3.0 percent in 2022. While the bank does not have any branches situated in LMI CTs in the AA, the Wilkes County Branch is located near a moderate-income CT.

Piedmont Federal faces strong competition in the AA. As of June 30, 2022, there were \$3.27 billion in deposits held among 15 lenders with 26 branches located in the AA. The bank ranks 10<sup>th</sup> in the AA and holds 2.04 percent of the total deposit market share. The primary competitors were large national and regional banks. The top three competitors in the AA hold 63.65 percent of the total deposit market share and are Truist Bank, Wells Fargo, and First National Bank of Pennsylvania.

An analysis of 2021 HMDA peer mortgage data in the AA further demonstrates the strong level of competition faced by the bank. The bank ranks 18<sup>th</sup> among lenders and originated 62 home mortgage loans in the NC Non-MSA AA in 2021 for a market share of 1.23 percent. During the same period, an average of 330 other lenders originated or purchased a total of 5,053 home mortgage loans within the AA. The top three competitors originated 29.27 percent of the home mortgage loans in the AA and are State Employee's Credit Union, Rocket Mortgage, and Truist Bank.

### **Employment and Economic Factors**

The primary industries in AA are manufacturing, retail, health care and social assistance, and accommodation & food services. According to the North Carolina Department of Commerce, leading employers were Tyson Farms Inc., Appalachian State University, Appalachian Regional Healthcare System, Wilkes County Board of Education, and Lowes Home Centers.

According to December 2022 U.S. Bureau of Labor Statistics, the Watauga and Wilkes Counties unemployment rates were reported as 2.6 and 3.2 percent, respectively, which compared favorably with the national unemployment rate of 3.5 percent. During the onset of the COVID-19 Pandemic, the Watauga and Wilkes Counties unemployment rates reached a high of 14.8 and 13.2 percent, respectively.

### Housing

The 2020 U.S. Census data reported single family homes make up most of the housing units in the AA, with 74.1 percent of the homes consisting of one-unit, detached dwellings. Total rental occupied units are 22.68 percent, and multi-family units accounted for 10.14 percent of the housing units. The median housing value in the AA was \$204,429 for the 2022 evaluation period and the median gross rent was \$808 per month. Based on the 2015 ACS U.S. Census data, single-family 1-4 units and multi-family units represented 71.0 percent and 10.9 percent of the housing units, respectively, in the AA for the 2020 and 2021 evaluation period. The median housing value in the AA was \$181,045 and the median gross rent was \$730 per month.

Homeownership in LMI geographies may be difficult due to high median housing prices compared to median family income. According to the 2020 U.S. Census, the median family income for the AA was \$57,962, which would result in a low-income household annual income below \$28,981 and moderate-income household annual income between \$28,981 and \$46,370. The 2015 ACS U.S. Census reported the median family income for the AA was \$47,217, which would result in a low-income household annual income below \$23,609, and moderate-income household annual income between \$23,609 and \$37,774. Additionally, 10.9 percent of households in the AA are below the poverty level. These income levels may make it difficult to afford housing at the median housing value in the AA for LMI borrowers.

### **Community Contacts**

The OCC made a community contact in the AA during the evaluation period, which included a county agency focused on economic development and community revitalization. The community contact indicated that the following are identified needs within the AA.

- Training and technical assistance to small businesses
- Small business lending to access capital needs
- Job development and creation amongst current employers
- Investment in nonprofit programs
- Living wage employment
- Lending and investment products for nonprofit organizations
- Financial literacy education, specifically to young students
- Funding for after-school and youth programs
- Serve on boards, committees, and other volunteer opportunities

### Scope of Evaluation in North Carolina

Piedmont Federal's AAs consist of the Winston-Salem, NC MSA, Greensboro-High Point, NC MSA, and the NC Non-MSA AAs. We will perform a full-scope review of each AA. Home mortgage loans are the primary loan product for the evaluation period.

The analysis for borrower and geographic distribution is based on originations of home mortgage loans during the evaluation period. Home mortgage loan data was analyzed using the Home Mortgage Disclosure Act Loan Register (HMDA-LAR) information. We placed more weight on the geographic distribution of loans versus lending to borrower of different income due to barriers of home ownership for LMI families.

We weighted the lending in the Winston Salem, NC MSA AA more heavily than performance in the Greensboro-High Point, NC MSA and the NC Non-MSA AAs given the majority of the bank's deposits, loans, and branches are located in this AA. The Winston Salem, NC MSA holds 89 percent of total bank deposits, 76 percent of loans, and 70 percent of the branch network. The bank maintains a small presence in the Greensboro-High Point, NC MSA and the NC Non-MSA markets, with a deposit market share of 2.4 and 8.6 percent, respectively, according to the FDIC Summary of Deposits Market Share Report as of June 30, 2022.

At the start of this evaluation, the peer comparison data was not available for 2022. To ensure a meaningful analysis was conducted, 2022 lending data was analyzed separately from combined 2020 and 2021 lending data.

# CONCLUSIONS WITH RESPECT TO PERFORMANCE TESTS IN NORTH CAROLINA

### LENDING TEST

The bank's performance under the Lending Test in North Carolina is rated Satisfactory.

### **Conclusions for Areas Receiving Full-Scope Reviews**

Based on full-scope reviews, the bank's lending performance in the state of North Carolina is reasonable.

### Distribution of Loans by Income Level of the Geography

The bank exhibits reasonable geographic distribution of loans in the state.

#### Home Mortgage Loans

Refer to Table O in the state of North Carolina section of appendix D for the facts and data used to evaluate the geographic distribution of home mortgage loan originations and purchases.

### Winston-Salem, NC MSA AA

The percentage of loans to borrowers in LMI CTs is well below both the percentage of owner-occupied housing units and the percentage of aggregate loans originated during the 2020 and 2021 evaluation period. However, the ability to lend in low-income tracts was limited given only 3.3 percent of owner-occupied housing units were located in these tracts.

During 2022, the percentage of loans to borrowers in low-income CTs is below the percentage of owner-occupied housing units. However, the percentage of housing units in low-income tracts is low at only 2.9 percent. The percentage of loans to borrowers in moderate-income CTs was well below the percentage of owner-occupied housing units.

While evaluating the reasonableness of geographic distribution in the AA, we considered the distribution of LMI CTs in the MSA. The majority of the CTs in the MSA are middle- and upper-income CTs. Additionally, the bank faces a high level of competition in MSA from other lenders. Piedmont Federal is exclusively a portfolio lender, manually underwriting all loans, and retaining all mortgages. More conservative underwriting standards coupled with competition and the limited number of LMI tracts in the AA has negatively impacted the bank's ability to lend in LMI geographies in the MSA. Given the limitations noted above, we determined geographic distribution of loans was reasonable in the AA. As noted above, this AA received the most weight in our determination of reasonableness of geographic distribution overall given the majority of bank activity is located within the AA.

### Greensboro-High Point, NC MSA AA

The percentage of loans to borrowers in LMI CTs is well below both the percentage of owner-occupied housing units and the percentage of aggregate loans originated during the 2020 and 2021 evaluation period.

During the 2022 evaluation period, the percentage of loans to borrowers in low-income CTs was similar to the percentage of owner-occupied housing units. The percentage of loans to borrowers in moderate-income CTs is well below the percentage of owner-occupied housing units.

While evaluating geographic distribution in the AA, we considered the distribution of LMI CTs in the MSA. The majority of the CTs in the MSA are middle- and upper-income CTs and approximately 79 percent of all owner-occupied housing units reside in these tracts. Additionally, the bank faces a high level of competition in MSA from other lenders.

#### NC Non-MSA AA

The percentage of loans to borrowers in moderate-income CTs is well above both the percentage of owner-occupied housing units and the percentage of aggregate loans originated during the 2020 and 2021 evaluation period.

During the 2022 evaluation period, the percentage of loans to borrowers in moderate-income CTs was near the percentage of occupied housing units.

There are no low income CTs in the AA.

### Distribution of Loans by Income Level of the Borrower

The bank exhibits reasonable distribution of loans to individuals of different income levels given the product lines offered by the bank.

### Home Mortgage Loans

Refer to Table P in the state of North Carolina section of appendix D for the facts and data used to evaluate the borrower distribution of home mortgage loan originations and purchases.

#### Winston-Salem, NC MSA AA

For the 2020 and 2021 evaluation period, the percentage of loans to low-income borrowers was well below the percentage of aggregate low-income families but was near the percentage of aggregate lending. The percentage of loans to moderate-income borrowers was below both the percentage of moderate-income families and the percentage of aggregate lending.

During the 2022 evaluation period, the percentage of loans to low-income borrowers was well below the percentage of aggregate low-income families. The percentage of loans to moderate-income borrowers was below the percentage of aggregate moderate-income families.

While evaluating the distribution of loans by income level of the borrower in the AA, we considered the need for affordable housing and the rise in housing prices that may impact the bank's ability to originate loans to LMI borrowers. As mentioned earlier, 11.0 percent of households within the MSA are below the poverty level. Given that median housing prices have risen from \$145,961 to \$161,417, it has become increasingly difficult for these families to afford housing within the AA. Therefore, LMI borrowers may have difficulty qualifying for home mortgage loans. Additionally, bank originations to low-income borrowers in 2020 and 2021, was near to peer level originations, evidencing efforts to lend to this group.

### Greensboro-High Point, NC MSA AA

For the 2020 to 2021 evaluation period, the percentage of loans to low-income borrowers was well below percentage of low-income families but was near the percentage of aggregate lending. The percentage of loans to moderate-income borrowers was well below both the percentage of moderate-income families and the percentage of aggregate lending.

During the 2022 evaluation period, the percentage of loans to low-income borrowers was well below the percentage of aggregate low-income families. The percentage of loans to moderate-income borrowers was below the percentage of moderate-income families.

In evaluating the distribution of loans to borrowers of different income levels, we considered the need for affordable housing and the rise in housing prices that may impact the bank's ability to originate loans to LMI borrowers. As mentioned earlier, 11.6 percent of households within the MSA are below the poverty level. Given the median housing prices have risen from \$145,143 to \$156,645, it has become increasingly difficult for these families to afford housing within the AA. Therefore, LMI borrowers may have difficulty qualifying for home mortgage loans.

#### NC Non-MSA AA

For the 2020 and 2021 evaluation period, the percentage of loans to low-income borrowers was well below the percentage of aggregate low-income families but was well above the percentage of aggregate lending. The percentage of loans to moderate-income borrowers was below the percentage of moderate-income families but well above the percentage of aggregate lending.

During the 2022 evaluation period, the percentage of loans to low-income borrowers was well below the percentage of low-income families. The percentage of loans to moderate-income borrowers was below the percentage of moderate-income families.

In evaluating the distribution of loans to borrowers of different income levels, we considered the need for affordable housing and the rise in housing prices that may impact the bank's ability to originate loans to LMI borrowers. As mentioned earlier, 10.9 percent of households within the AA are below the poverty level. Given the median housing prices have risen from \$181,045 to \$204,429, it has become increasingly difficult for these families to afford housing within the AA. Therefore, LMI borrowers may have difficulty qualifying for home mortgage loans. Additionally, the bank's outperformance in originations in 2020 and 2021 to low- and moderate-income borrowers compared to aggregate lender data evidences their efforts to lend to these groups.

#### **Responses to Complaints**

Piedmont Federal did not receive any complaints about its performance in helping to meet credit needs in the state of North Carolina during the evaluation period.

#### COMMUNITY DEVELOPMENT TEST

The bank's performance under the Community Development Test in the state of North Carolina is rated Satisfactory.

### **Conclusions for Areas Receiving Full-Scope Reviews**

Based on full-scope reviews, the bank exhibits adequate responsiveness to community development needs in the state through community development loans, qualified investments, and community development services, as appropriate, considering the bank's capacity and the need and availability of such opportunities for community development in the AAs. CD activities had a positive impact on the overall state rating.

### **Number and Amount of Community Development Loans**

The Community Development Loans Table, shown below, sets forth the information and data used to evaluate the bank's level of CD lending. The table includes all CD loans, including multifamily loans that also qualify as CD loans.

Community Development Loans													
	Total												
Assessment Area	#	% of Total #	\$ (000's)	% of Total \$									
Winston Salem, NC MSA	2	7%	400	9%									
Greensboro – High Point, NC MSA	3	11%	478	11%									
NC Non-MSA	0	0%	0	0%									
Broader Statewide Area	23	82%	3,542	80%									
Total	28	100%	4,420	100%									

Piedmont Federal demonstrated adequate responsiveness to CD needs by offering qualified CD loans to LMI individuals within the AAs and in the state of North Carolina. During the evaluation period, the bank extended five loans totaling \$878,000, representing 0.37 percent of tier 1 capital in the AAs. Additionally, the bank originated 23 loans totaling \$3.54 million, representing 1.49 percent of tier 1 capital in the state of North Carolina. CD loans originated in the AA and the state of North Carolina promoted economic development through the creation of affordable housing for LMI individuals and provided financing for vital services in LMI communities. Notable loans to support CD activities included:

- \$400,000 to purchase interests in two loans to fund the construction of 136 affordable housing units in the Winston-Salem, NC MSA.
- \$487,000 to purchase interests in three loans to fund the construction of 144 affordable housing units in the Greensboro-High Point, NC MSA.

### **Number and Amount of Qualified Investments**

Qualified Investments										
A	Pric	or Period*	Curr	ent Period		,	Unfunded Commitments**			
Assessment Area	#	\$(000's)	#	\$(000's)	#	% of Total #	\$(000's)	% of Total \$	#	\$(000's)
Winston Salem, NC MSA	1	425	54	2,304	55	65%	2,729	45%	2	1,668
Greensboro-High Point, NC MSA	0	0	7	837	7	8%	837	14%	1	241
NC Non-MSA	1	98	11	24	12	14%	122	2%	0	0
Broader Statewide Area	0	0	10	2,315	10	12%	2,315	39%	1	2,624
Total	Total 2 523 82 5,480 84 100% 6							100%	4	4,533

<sup>\*</sup> Prior Period Investments' means investments made in a previous evaluation period that are outstanding as of the examination date.

Piedmont Federal demonstrated adequate responsiveness to CD needs within the AAs and in the state of North Carolina during the evaluation period through qualified investments and donations. The bank made 82 qualified donations and investments to several organizations totaling approximately \$5.48 million. Notable donations included:

- \$2.8 million in mortgage-backed securities that funded housing for LMI families in the AAs.
- \$185,000 in donations to organizations and charities serving LMI communities within the AAs.
- \$174,000 in donations to a non-profit tax credit syndicate to invest in affordable rental housing in the AAs.

<sup>\*\*</sup> Unfunded Commitments' means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

### **Extent to Which the Bank Provides Community Development Services**

Piedmont Federal demonstrated adequate responsiveness to CD needs when offering qualified services to LMI individuals within the AAs during the evaluation period. Fifteen bank employees volunteered significant time during the evaluation period by holding financial related leadership positions at eight organization that provide affordable housing and social services for LMI individuals and families.

## **Appendix A: Scope of Examination**

The following table identifies the time period covered in this evaluation, affiliate activities that were reviewed, and loan products considered. The table also reflects the MSA(s) and non-MSA(s) that received comprehensive examination review, designated by the term "full-scope," and those that received a less comprehensive review, designated by the term "limited-scope".

Time Period Reviewed:	01/01/2020 to 12/31/2022					
Bank Products Reviewed:	Home mortgage loans, comcommunity development se	nmunity development loans, qualified investments, ervices				
Affiliate(s)	Affiliate Relationship	Products Reviewed				
None	None	None				
List of Assessment Areas and Type	of Examination					
Rating and Assessment Areas	Type of Exam	Other Information				
North Carolina:						
Winston-Salem, NC MSA	Full-scope	All CTs in Forsyth, Davidson, Davie, Stokes, and Yadkin Counties				
Greensboro-High Point, NC MSA	Full-scope	All CTs in Guilford, Rockingham, and Randolph Counties				
NC Non-MSA	Full-scope	All CTs in Watauga and Wilkes Counties				

# **Appendix B: Summary of State Ratings**

RATINGS PIEDMONT FEDERAL SAVINGS BANK													
Overall Bank:	Overall Bank:  Lending Test Rating*  CD Test Rating  Overall Bank/State Rating												
Piedmont Federal Savings Bank	Satisfactory	Satisfactory	Satisfactory										
State:													
North Carolina	Satisfactory	Satisfactory	Satisfactory										

<sup>(\*)</sup> The Lending Test and Community Development Test carry equal weight in the overall rating.

## **Appendix C: Definitions and Common Abbreviations**

The following terms and abbreviations are used in this performance evaluation, including the CRA tables. The definitions are intended to provide the reader with a general understanding of the terms, not a strict legal definition.

**Affiliate:** Any company that controls, is controlled by, or is under common control with another company. A company is under common control with another company if the same company directly or indirectly controls both companies. For example, a bank subsidiary is controlled by the bank and is, therefore, an affiliate.

**Aggregate Lending (Aggt.):** The number of loans originated and purchased by all reporting lenders (HMDA or CRA) in specified income categories as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the state/assessment area.

Census Tract (CT): A small, relatively permanent statistical subdivision of a county delineated by a local committee of census data users for the purpose of presenting data. Census tracts nest within counties, and their boundaries normally follow visible features, but may follow legal geography boundaries and other non-visible features in some instances, Census tracts ideally contain about 4,000 people and 1,600 housing units.

Combined Statistical Area (CSA): A geographic entity consisting of two or more adjacent Core Based Statistical Areas with employment interchange measures of at least 15. An employment interchange measure is a measure of ties between two adjacent entities. The employment interchange measure is the sum of the percentage of workers living in the smaller entity who work in the larger entity and the percentage of employment in the smaller entity that is accounted for by workers who reside in the larger entity.

Community Development (CD): Affordable housing (including multifamily rental housing) for low- or moderate-income individuals; community services targeted to low- or moderate-income individuals; activities that promote economic development by financing businesses or farms that meet Small Business Administration Development Company or Small Business Investment Company programs size eligibility standards or have gross annual revenues of \$1 million or less; or activities that revitalize or stabilize low-or moderate-income geographies, distressed or underserved nonmetropolitan middle-income geographies, or designated disaster areas.

Community Reinvestment Act (CRA): The statute that requires the OCC to evaluate a bank's record of meeting the credit needs of its entire community, including LMI areas, consistent with the safe and sound operation of the bank, and to take this record into account when evaluating certain corporate applications filed by the bank.

**Consumer Loan(s):** A loan(s) to one or more individuals for household, family, or other personal expenditures. A consumer loan does not include a home mortgage, small business, or small farm loan. This definition includes the following categories: motor vehicle loans, credit card loans, other secured consumer loans, and other unsecured consumer loans.

**Family:** Includes a householder and one or more other persons living in the same household who are related to the householder by birth, marriage, or adoption. The number of family households always equals the number of families; however, a family household may also include non-relatives living with the family. Families are classified by type as either a married-couple family or other family, which is further classified into 'male householder' (a family with a male householder' and no wife present) or 'female householder' (a family with a female householder and no husband present).

**Full-Scope Review:** Performance under the Lending, Investment, and Service Tests is analyzed considering performance context, quantitative factors (e.g., geographic distribution, borrower distribution, and total number and dollar amount of investments), and qualitative factors (e.g., innovativeness, complexity, and responsiveness).

**Geography:** A census tract delineated by the United States Bureau of the Census in the most recent decennial census.

Home Mortgage Disclosure Act (HMDA): The statute that requires certain mortgage lenders that conduct business or have banking offices in a metropolitan statistical area to file annual summary reports of their mortgage lending activity. The reports include such data as the race, gender, and the income of applicants, the amount of loan requested, the disposition of the application (e.g., approved, denied, and withdrawn), the lien status of the collateral, any requests for preapproval, and loans for manufactured housing.

Home Mortgage Loans: A closed-end mortgage loan or an open-end line of credit as these terms are defined under 12 CFR 1003.2, and that is not an excluded transaction under 12 CFR 1003.3(c)(1) through (c)(10) and (c)(13).

**Household:** Includes all persons occupying a housing unit. Persons not living in households are classified as living in group quarters. In 100 percent tabulations, the count of households always equals the count of occupied housing units.

**Limited-Scope Review:** Performance under the Lending, Investment, and Service Tests is analyzed using only quantitative factors (e.g., geographic distribution, borrower distribution, total number and dollar amount of investments, and branch distribution).

**Low-Income Individual:** Individual income that is less than 50 percent of the area median income.

Low Income Geography: A census tract with a median family income that is less than 50 percent.

**Market Share:** The number of loans originated and purchased by the institution as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the state/assessment area.

**Median Family Income (MFI):** The median income determined by the U.S. Census Bureau every five years and used to determine the income level category of geographies. The median is the point at which half of the families have income above, and half below, a range of incomes. Also, the median income determined by the Federal Financial Institutions Examination Council (FFIEC) annually that is used to determine the income level category of individuals. For any given area, the median is the point at which half of the families have income above, and half below, a range of incomes.

Metropolitan Division: As defined by Office of Management and Budget, a county or group of counties within a Core Based Statistical Area that contains an urbanized population of at least 2.5 million. A Metropolitan Division consists of one or more main/secondary counties that represent an employment center or centers, plus adjacent counties associated with the main/secondary county or counties through commuting ties.

**Metropolitan Statistical Area:** An area, defined by the Office of Management and Budget, as a core based statistical area associated with at least one urbanized area that has a population of at least 50,000. The Metropolitan Statistical Area comprises the central county or counties containing the core, plus adjacent outlying counties having a high degree of social and economic integration with the central county or counties as measured through commuting.

**Middle-Income:** Individual income that is at least 80 percent and less than 120 percent of the area median income, or a median family income that is at least 80 percent and less than 120 percent, in the case of a geography

**Moderate-Income:** Individual income that is at least 50 percent and less than 80 percent of the area median income, or a median family income that is at least 50 percent and less than 80 percent, in the case of a geography.

Multifamily: Refers to a residential structure that contains five or more units.

**Owner-Occupied Units:** Includes units occupied by the owner or co-owner, even if the unit has not been fully paid for or is mortgaged.

**Qualified Investment:** A qualified investment is defined as any lawful investment, deposit, membership share, or grant that has as its primary purpose community development.

Rating Area: A rated area is a state or multi-state metropolitan statistical area. For an institution with domestic branches in only one state, the institution's CRA rating would be the state rating. If an institution maintains domestic branches in more than one state, the institution will receive a rating for each state in which those branches are located. If an institution maintains domestic branches in two or more states within a multi-state metropolitan statistical area, the institution will receive a rating for the multi-state metropolitan statistical area.

**Small Loan(s) to Business(es):** A loan included in 'loans to small businesses' as defined in the Consolidated Report of Condition and Income (Call Report) instructions. These loans have original amounts of \$1 million or less and typically are either secured by nonfarm or nonresidential real estate or are classified as commercial and industrial loans.

**Small Loan(s) to Farm(s):** A loan included in 'loans to small farms' as defined in the instructions for preparation of the Consolidated Report of Condition and Income (Call Report). These loans have original amounts of \$500,000 or less and are either secured by farmland, or are classified as loans to finance agricultural production and other loans to farmers.

**Tier 1 Capital:** The total of common shareholders' equity, perpetual preferred shareholders' equity with non-cumulative dividends, retained earnings and minority interests in the equity accounts of consolidated subsidiaries.

**Upper-Income:** Individual income that is at least 120 percent of the area median income, or a median family income that is at least 120 percent, in the case of a geography.

## **Appendix D: Tables of Performance Data**

### **Content of Standardized Tables**

A separate set of tables is provided for each state. All multistate metropolitan statistical areas, if applicable, are presented in one set of tables. References to the "bank" include activities of any affiliates that the bank provided for consideration (refer to appendix A: Scope of the Examination). For purposes of reviewing the Lending Test tables, the following are applicable: (1) purchased are treated as originations; and (2) "aggregate" is the percentage of the aggregate number of reportable loans originated and purchased by all HMDA or CRA-reporting lenders in the MMSA/assessment area. Deposit data are compiled by the FDIC and are available as of June 30<sup>th</sup> of each year. Tables without data are not included in this PE.

The following is a listing and brief description of the tables included in each set:

- **Table O.** Assessment Area Distribution of Home Mortgage Loans by Income Category of the Geography Compares the percentage distribution of the number of loans originated and purchased by the bank in low-, moderate-, middle-, and upper-income geographies to the percentage distribution of owner-occupied housing units throughout those geographies. The table also presents aggregate peer data for the years the data is available.
- **Table P.** Assessment Area Distribution of Home Mortgage Loans by Income Category of the Borrower Compares the percentage distribution of the number of loans originated and purchased by the bank to low-, moderate-, middle-, and upper-income borrowers to the percentage distribution of families by income level in each MMSA/assessment area. The table also presents aggregate peer data for the years the data is available.

Table O: As	Table O: Assessment Area Distribution of Home Mortgage Loans by Income Category of the Geography         2020-21																		
	Tota	l Home Mo	ortgage	Loans	Low-Income Tracts			Moderate-Income Tracts			Middle-Income Tracts			Upper-Income Tracts			Not Available-Income Tracts		
Assessment Area:	#	\$	% of Total	Overall Market	% of Owner- Occupied Housing Units		Aggregate	% of Owner- Occupied Housing Units			% of Owner- Occupied Housing Units		Aggregate	% of Owner- Occupied Housing Units	% Bank Loans	Aggregate	% of Owner- Occupied Housing Units		Aggregate
Winston- Salem MSA	767	159,529	74.9	32,715	3.3	0.9	2.2	15.8	7.2	12.0	44.9	27.1	41.7	35.9	64.5	44.1	0.0	0.3	0.1
Greensboro- High Point MSA	126	29,420	12.3	34,585	2.7	0.0	1.7	17.2	4.0	13.5	45.8	32.5	41.7	34.3	63.5	43.2	0.0	0.0	0.0
NC Non- MSA	131	22,404	12.8	5,053	0.0	0.0	0.0	6.7	10.7	4.7	63.3	61.8	42.4	30.0	27.5	52.8	0.0	0.0	0.0
Total	1,024	211,352	100.0	72,353	2.8	0.7	1.8	15.7	7.2	12.2	46.8	32.2	41.7	34.7	59.7	44.2	0.0	0.2	0.0

Source: 2015 ACS; 01/01/2020 - 12/31/2021 Bank Data, 2021 HMDA Aggregate Data, "--" data not available.

Due to rounding, totals may not equal 100.0%

0.0

0.0

8.3

0.9

0.0

0.3

1.8

0.3

2022

--

--

		Total Home Mortgage Loans			Low-Income Tracts			Moderate-Income Tracts			Middle-Income Tracts			Upper-Income Tracts			Not Available-Income Tracts		
Assessme Area:	ent	#	\$	% of Total	% of Owner- Occupied Housing Units	% Bank Loans	Aggregate	% of Owner- Occupied Housing Units	% Bank Loans	Aggregate	% of Owner- Occupied Housing Units		Aggregate	% of Owner- Occupied Housing Units	% Bank Loans	Aggregate		% Bank Loans	Aggregate
Winston	1-	251	56 200	70.4	2.0	1.0		12.7	( 0		<i>5 1</i> 1	27.5		20.2	516		0.0	0.0	

--

54.1

44.0

63.4

50.2

37.5

44.8

44.4

38.9

--

29.2

34.7

31.9

32.0

54.6

48.3

44.4

52.8

--

--

 Total
 316
 71,425
 100.0
 3.0
 1.3
 - 14.4

 Source: 2020 U.S. Census; 01/01/2022 - 12/31/2022 Bank Data, "--" data not available.

 Due to rounding, totals may not equal 100.0%

79.4

9.2

11.4

2.9

3.7

0.0

1.2

3.4

0.0

--

251

36

Salem MSA Greensboro-High Point

MSA NC Non-

MSA

56,309

6,297

8,819

Table O: Assessment Area Distribution of Home Mortgage Loans by Income Category of the Geography

13.7

17.2

2.9

6.8

3.4

2.8

6.0

Appendix D-3

Table P: As	sessme	ent Area	Distrik	oution o	f Home I	Mortg	age Loan	s by Inco	ome Ca	ategory of	f the Bor	rower							2020-21	
	Tota	Total Home Mortgage Loans				Low-Income Borrowers			Moderate-Income Borrowers			Middle-Income Borrowers			Upper-Income Borrowers			Not Available-Income Borrowers		
Assessment Area:	#	\$	% of Total	Overall Market	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	
Winston- Salem MSA	767	159,529	74.9	32,715	22.4	4.4	5.5	17.6	13.8	17.2	19.0	22.2	21.1	41.1	55.9	41.3	0.0	3.7	14.8	
Greensboro- High Point MSA	126	29,420	12.3	34,585	21.7	3.2	5.4	18.3	7.1	17.0	18.4	23.0	20.7	41.7	62.7	41.6	0.0	4.0	15.3	
NC Non-	131	22,404	12.8	5,053	21.6	6.1	1.9	17.3	14.5	9.4	19.3	16.8	14.8	41.8	61.8	62.4	0.0	0.8	11.5	

18.7

21.6

20.5

41.4

57.5

42.9

0.0

3.3

14.8

Source: 2015 ACS; 01/01/2020 - 12/31/2021 Bank Data, 2021 HMDA Aggregate Data, "--" data not available.

22.0

4.5

5.2

17.9

13.1

16.6

Due to rounding, totals may not equal 100.0%

1,024 211,352 100.0 72,353

MSA

Total

Table P: Ass	Γable P: Assessment Area Distribution of Home Mortgage Loans by Income Category of the Borrower       2022																	
	Total	Home Mo Loans	rtgage	Low-Income Borrowers			Moderate-Income Borrowers			Middle-Income Borrowers			Upper-Income Borrowers			Not Available-Income Borrowers		
Assessment Area:	#	\$	% of Total	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate	% Families	% Bank Loans	Aggregate
Winston Salem MSA	251	56,309	79.4	21.7	6.0		17.3	14.3		20.3	23.1		40.8	53.4		0.0	3.2	
Greensboro- High Point MSA	29	6,297	9.2	21.9	6.9		18.0	13.8		19.0	6.9		41.1	72.4		0.0	0.0	
NC Non- MSA	36	8,819	11.4	18.0	5.6		17.0	11.1		20.8	27.8		44.2	55.6		0.0	0.0	
Total	316	71,425	100.0	21.5	6.0		17.6	13.9		19.7	22.2		41.2	55.4		0.0	2.5	

Source: 2020 U.S. Census; 01/01/2022 - 12/31/2022 Bank Data, "--" data not available. Due to rounding, totals may not equal 100.0%

## Addendum "B" Consumer Products and Services Fee Schedule



Thank you for choosing Piedmont Federal as a trusted financial partner. We appreciate your business and we are committed to providing you with superior products and services. Periodically we review our deposit product line to ensure the best value for you, our customers, and to cover costs associated with account maintenance. Below, please find the updated Products and Services Fee Schedule.

#### **Account Service Fees**

Account Service Fees		
ATM Fees	FREE	
Stop Payment Fee (ACH/Check/Bill Pay)	\$35.00 per item	
Non-Sufficient Funds (NSF) – Returned Check/ACH	\$20.00 per item	
Non-Sufficient Funds (NSF) – Paid Check/ACH	\$20.00 per item	
Non-Sufficient Funds (NSF) maximum daily charge	\$60.00 per day	
Loan Payments – Returned Check/ACH	\$20.00 per item	
DBA – Returned Deposited Item	\$12.00 per item	
Statement Copy	\$5.00 per reques	st
Image Copy		nline banking or \$5.00 per item
Transaction History Printout	\$5.00 per reques	• •
Research Fees and Statement Reconcilement		/ \$30.00 minimum
Undeliverable Mail	\$5.00 per item	/ \$30.00 mmmum
	3% of counted to	0+0
Coin Counting – Customer Only > \$25.00	\$8.00	Utai
Official Check – Customer		_
Statement Savings – Average Daily Balance less than \$100.00 (Active and Inactive Status, PFStart/Go excluded)	\$2.00 per month	1
Inactivity/Dormant Fee-Checking Accounts	\$5.00 per month	n (after 365 days no activity)*
Inactivity/Dormant Fee-Savings and Money Market Accounts	•	(after 3 years no activity) *
IRA Transfers (to other financial institutions)	\$100.00	. (4.10. 6 ) 24.0 42.1,
Excessive Activity Fee (Over limit of 6)	\$10.00 per item	
(Savings and Money Market accounts)	\$20,00 per item	
Online Banking Fees		
Online Banking & Bill Pay	FREE	
Expedited Fee – Bill Pay	\$14.95	
Mobile Banking	•	rvice provider charges may apply)
External Transfer into a Piedmont Federal account	•	itution fees may apply)
External Transfer to another Financial Institution	\$2.00 per transfe	
Zelle Fees -	72.00 per transit	
Send Money Fee	Next Day Fee	3 Day Fee
Microbusiness payment	\$0.75	\$0.60
Stop Payment	\$10.00	<b>30.00</b>
Transfer of Funds	<b>\$10.00</b>	
Wire – Domestic Outgoing	\$25.00	
Wire – Domestic Gutgoring Wire – Domestic Incoming	Free	
5	\$25.00	
Wire - International Incoming	\$50.00	
Wire – International Outgoing	•	
Wire – Returned	\$20.00	
Wire – Research/Investigation	\$25.00	
Safe Deposit Boxes	ć 40.00 ···	
3 X 5	\$40.00 per year	
3 X 10	\$50.00 per year	
5 X 10	\$80.00 per year	
10 X 10	\$120.00 per year	
Key Replacement	\$50.00	
Drilling	\$200.00	
Miscellaneous Services	422.22	

\$20.00

\$50.00

\$25.00 \$100.00

\$100.00

\$3.00 per card

\$5.00 (on 3<sup>rd</sup> replacement in a year)

#### Effective 04/01/2024

Lost Card Replacement

Account Charge Off Fee

Legal Fees (Tax Levy)
Legal Fees (Garnishment)

Escheatment

Gift Card

Early Closure (account must be open 30 days)

<sup>\*</sup>Activity is defined as transactions other than fees or interest posted to the account

## Addendum "C" Business Products and Services Fee Schedule



Thank you for choosing Piedmont Federal as a trusted financial partner. We appreciate your business and we are committed to providing you with superior products and services. Periodically we review our deposit product line to ensure the best value for you, our customers, and to cover costs associated with account maintenance. Below, please find the updated Products and Services Fee Schedule.

#### **Business Account Service Fees**

ATM Fees FREE Stop Payment Fee (ACH/Check/Bill Pay) \$35.00 per item

PFBusinessChoice & PFCommunity item charge in excess of product \$0.35

maximum(checks paid, deposits, deposited items, ACH debits/credits)

PFBusinessEssentials item charge in excess of 150 \$0.50
PFBusinessConnect item charge in excess of 175 \$0.50

Non-Sufficient Funds (NSF) – Returned Check/ACH \$35.00 per item Non-Sufficient Funds (NSF) – Paid Check/ACH \$35.00 per item

eStatements & paper statements FREE

Returned Deposited Item \$12.00 per item

Statement Copy FREE through online banking or \$25.00 per request Image Copy FREE through online banking or \$5.00 per item

Research Fees and Statement Reconcilement \$50.00 per hour / \$50.00 minimum

Undeliverable Mail \$20.00 per item
Currency & Coin Counting charge in excess of product maximum \$1.50 per \$1,000

Official Check – Customer \$8.00

Inactivity/Dormant Fee –Checking \$5.00 per month (after 365 days with no activity) \*

Inactivity/Dormant Fee- Savings and Money Market Accounts \$3.00 per month ( after 3 years with no activity)\*

Excessive Activity Fee (Over limit of 6) \$10.00 per item

(Savings and Money Market accounts)

#### **Business Online Banking**

Online Banking FREE
Online Bill Pay FREE

Mobile Banking FREE (Mobile service provider charges may apply)

### **In-Person Transfer of Funds**

Wire - Domestic Incoming\$15.00Wire - Domestic Outgoing\$25.00Wire - International Incoming\$50.00Wire - International Outgoing\$50.00Wire - Returned\$20Wire - Research/Investigation\$25

#### **Safe Deposit Boxes**

 3 X 5
 \$40.00 per year

 3 X 10
 \$50.00 per year

 5 X 10
 \$80.00 per year

 10 X 10
 \$120.00 per year

 Key Replacement
 \$50.00

Rey Replacement \$50.00

Drilling \$200.00

#### **Miscellaneous Services**

Legal Fees (Tax Levy)\$100.00Legal Fees (Garnishment)\$100.00Gift Card\$3.00 per card

Escheatment \$50 Account Charge Off Fee \$25

Lost Card Replacement \$5 (on 3<sup>rd</sup> replacement in a year)

Early Closure (account must be open 30 days or longer) \$20

<sup>\*</sup>Activity is defined as transactions other than fees or interest posted to the account